



SERVICE HOTLINE

REFERENCE NUMBER: 102/2015

29 July 2015

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NON-RELEASE OF CORPORATE ACTION EVENTS – 24 JULY 2015

Members are advised of an issue experienced on Friday, 24 July 2015 resulting in the non-release of corporate action events in the BDA batch file.

We have investigated the non-release of corporate events following the BDA Netview message disseminated on Monday, 27 July 2015 and our findings are provided below:

Corporate action events for equity instruments are processed to an internal system which triggers a release to BDA. This process requires the manual capture of events with a manual verification process. On Friday, 24 July 2015, we inadvertently omitted to capture the events which resulted in the failure of the trigger to BDA.

Please accept our sincerest apology for this administrative oversight. We assure you that this issue has received attention and the necessary steps taken to improve this process.

Markets/ Service (s):

BDA – Corporate Actions

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail Customersupport@jse.co.za